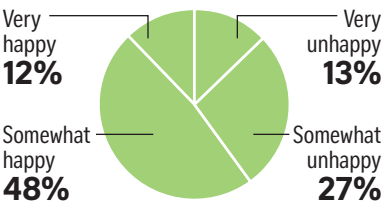


# Survey findings

## Top 10 country-specific fraud rates

Country	2016 (%)	Change 2014-2016 (%)
Mexico	56	▲ 23
Brazil	49	▲ 19
USA	47	▲ 6
Australia	40	▲ 9
India	37	▼ 4
<b>Singapore</b>	<b>36</b>	▲ <b>8</b>
Canada	35	▲ 14
South Africa	33	▲ 3
France	29	▲ 3
UK	29	▲ 1

## Satisfaction with treatment from financial institution after fraud, among Singapore consumers



## Singapore consumers' trust in financial institutions in protecting them from card fraud

