

Electronic wristband for stay-home period

Those serving their stay-home notice (SHN) outside designated facilities will be issued a wearable wristband and at least one gateway device per home on arrival at any immigration checkpoint. Here are the steps they should follow once they reach their place of residence*:

NOTE: *Not applicable to Ministry of Manpower work pass holders and their dependants.



1



Download the free **StayHome@SG mobile app** from Google Play for Android users, and the App Store for iOS users.



2



Follow instructions on the app to register. You will be prompted for a mobile phone number to which a one-time password will be sent. You will also need to fill in your postal code.

3



Scan the QR codes on your gateway device(s) and wristband to register, or use the serial numbers. If you have family members serving the SHN with you, you can also register their wristbands using your app.

4



Make sure the app is **kept running on your phone at all times**. If you receive any notifications, acknowledge them promptly.

5



Plug the gateway device into the most centrally located power socket in your home and switch it on. The device should be **kept on throughout the stay-home period**.



6

Wear your wristband. Ensure a one-finger-width gap between the band and your wrist before you fasten the clasp. The wristband **cannot be removed once worn** and attempts to tamper with it will trigger an alert to the authorities. It does not need to be charged and is water-resistant.

7

You will receive a **video call or house visit** from the Immigration and Checkpoints Authority to make sure everything is worn and registered properly.

8

After the SHN, **cut off the wristband and remove the gateway**, and dispose of them according to proper e-waste disposal rules.



Those who need help should call **6962-2516**.