

# 2020 tourism numbers in the age of Covid-19

## VISITOR ARRIVALS AND TOURIST RECEIPTS



**2.7 million visitors**  
(one-seventh of the 19.1 million visitors in 2019).

**\$4.4 billion**

in tourism receipts in the first three quarters (about one-fifth of the \$20.5 billion receipts in the same period in 2019).

## CONTRIBUTING TO COVID-19 EFFORTS

- More than **70 hotels** have served as stay-home notice dedicated facilities (SDFs) since March last year.
- SDFs have also accommodated more than **80,000 people** on stay-home notice.
- About **150 tourist guides** have served as safe distancing ambassadors (as at April last year), and the number is expected to grow to more than 250.

## REOPENING TOURISM SAFELY

(As at Dec 31 last year)

- **33 cruises** carrying over **42,000 passengers** have been completed with no reported incidents of Covid-19 transmission on board.
- **29 Mice** (meetings, incentives, conferences and exhibitions) event pilots held.

## STIMULATING DEMAND FOR TOURISM

(As at Dec 31 last year)

- **1,145 promotions** offered by **213 merchants** on SingapoRediscover vouchers (SRV) campaign.
- More than **300,000 Singaporeans** had used the SRV scheme to make bookings, resulting in **\$35.9 million** spent in SRV redemptions and out-of-pocket payments.

## SUPPORT FOR TOURISM BUSINESSES

- In 2020, more than **7,000 businesses** received support through the Jobs Support Scheme.
- As at Dec 31 last year, **57 grant applications** had been approved by the Singapore Tourism Board to defray third-party professional cleaning costs by tourism-related establishments impacted by Covid-19 cases.