How the SafeEntry Gateway Box works

With the new box, visitors can just tap the TraceTogether app or token to check in, instead of scanning QR codes.

FOR TRACETOGETHER APP USERS







Open your TraceTogether app in the foreground



Bring your phone within 1cm to 25cm of the SafeEntry Gateway Box

FOR TRACETOGETHER TOKEN USERS



Make sure your token has **not run** out of battery



Face the token's QR code away from the SafeEntry Gateway Box



Bring your token within 1cm to 25cm of the SafeEntry Gateway Box





Green light will appear on the SafeEntry Gateway Box with a beep sound



FAILED CHECK-IN for app or token



No light will appear on the SafeEntry Gateway Box

NOTE: For TraceTogether app users, please note that you will not see any change on your mobile screen. A history of your check-in using the gateway is not shown in the app and you do not need to check out when leaving the venue.