How to use the app or token to check in

From June 1, the TraceTogether token or app must be used for digital check-ins for contact-tracing purposes. All other check-in methods will be discontinued.

ACCEPTED CHECK-IN METHODS



Place your phone (with the TraceTogether app open) or token near the SafeEntry Gateway reader.



Scan the venue's QR code using the TraceTogether app.



Present the QR code on your TraceTogether token to be scanned.

DISCONTINUED CHECK-IN METHODS (FROM JUNE 1)



Scanning the venue's QR code using your phone camera or QR reader.



Scanning the venue's QR code using Singpass.



Presenting your NRIC to be scanned at the venue.

WHERE MUST I USE MY
TRACETOGETHER TOKEN OR APP?

- TraceTogether-only SafeEntry will apply to places with higher footfall and where people are likely to be in close proximity for longer periods, such as malls, schools and workplaces.
- You will not need to check in again at places such as supermarkets and retail stores located inside malls.