How the SafeEntry Gateway Box works

With the new box, visitors can just tap the TraceTogether app or token to check in, instead of scanning QR codes.

FOR TRACETOGETHER APP USERS

Make sure you **turn on Bluetooth**

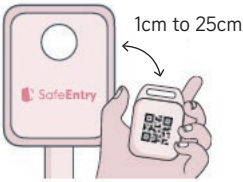
Open your TraceTogether app in the foreground

Bring your phone within 1cm to 25cm of the SafeEntry Gateway Box

FOR TRACETOGETHER TOKEN USERS

Make sure your token has **not run out of battery**

Face the token's QR code away from the SafeEntry Gateway Box



Bring your token within 1cm to 25cm of the SafeEntry Gateway Box

SUCCESSFUL CHECK-IN
for app or token

Green light will appear on the SafeEntry Gateway Box with a beep

FAILED CHECK-IN
for app or token

No light will appear on the SafeEntry Gateway Box

NOTE: For TraceTogether app users, please note that you will not see any change on your mobile screen. A history of your check-in using the gateway is not shown in the app and you do not need to check out when leaving the venue.

Source: SMART NATION AND DIGITAL GOVERNMENT OFFICE
STRAITS TIMES GRAPHICS