# Ring-fencing the virus

Changi Airport Group will segregate its terminals into three zones from June 13, with areas where staff have contact with all arriving passengers considered high-risk. Terminal 3 will be split into three zones as follows.

### **NEW RISK ZONES FOR T3**

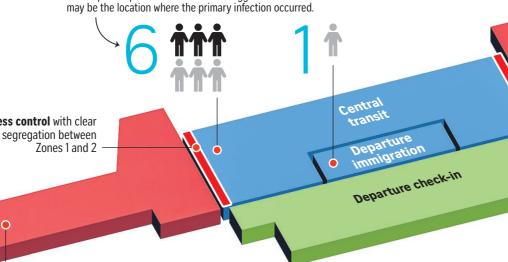
#### **RED (ZONE 1)**

- The highest-risk zone where staff encounter arriving passengers.
- Workers must don full personal protective equipment at all times, be segregated from workers in other zones and take more frequent Covid-19 tests
- Fully vaccinated and younger staff will be deployed here. Of the 43 confirmed Covid-19 cases among airport staff, 23 were detected in these areas 21 in T3 and 2 in T1.



## Locations where staff who were positive for Covid-19 work (numbers denote the number of people infected)

The dispersed pattern of these cases suggests that Zone 1 may be the location where the primary infection occurred.





Access control with clear segregation between Zones 1 and 2



There are strict access control points to ensure airport workers in Zone 1, the highest-risk zone, do not mix with others.



Staff entering the central transit area (Zone 2) from the departure check-in area (Zone 3).

Passengers at the departure area (Zone 3).

PERSONAL PROTECTION OF WORKERS

#### BLUE (ZONE 2)

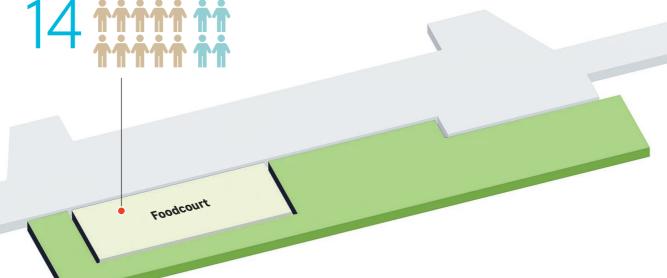
- Arriving and departing passengers will no longer be allowed to mix in the central transit area.
   Checkpoints have been set up between Zone 1 and Zone 2 to ensure that only authorised personnel with proper protection measures are let through.
- Tests done on workers in this zone showed it was "relatively clean", said the Changi Airport Group (CAG).



#### **GREEN (ZONE 3)**

- No significant change in operations in these public areas which, CAG said, have a risk factor no different from the rest of Singapore.
- The cases among staff in this zone, all detected at the Terminal 3 Basement 2 foodcourt, were linked to infections in Zone 1.





Arrival meeters and greeters hall

#### **ARRIVAL AND TRANSIT**

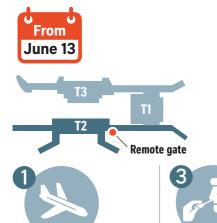


- Passengers arriving from high-risk places are segregated and escorted from arrival until they are transported to quarantine facility.
- Transit passengers are also escorted.
  Low-risk passengers are unescorted but
- cannot linger.
   Airport staff
  working at arrival
  gates, wear personal
  protective
  equipment (PPE),
  but can move
  around the transit
  area and eat at the

public foodcourt.



Immigration clearance



Passengers from "very high-risk" places are escorted to Terminal 2 remote gate for...



Transport to quarantine facility

Covid-19

testing



Passengers arriving in and departing from Terminal 1 and Terminal 3 to be separated with demarcated paths in Zone 1 (above).
 Access control points between Zone 1 and Zone 2

so workers and passengers in each zone do not mix.

• Dedicated toilets, dining and rest areas for Zone 1 staff (right).



#### Workers wear different levels of PPE based on the risk level of their tasks. Now • They take a polymerase chain reaction (PCR) test **once every** 14 or 28 days depending on risk level. Zone 1 workers must wear the highest level of PPE (right) except during From meal times and toilet breaks; they get June 13 additional training on PPE protocol. and they have dedicated donning and doffing stations. • PCR tests every seven or 14 days and rapid antigen test every third or seventh day, depending on the zone. • Daily non-invasive testing in future. · Only vaccinated, younger workers in Zone 1.

#### **ENVIRONMENT**



Contactless check-in and bag drops, frequent disinfection, antimicrobial coating on surfaces.
Dedicated ventilation system in toilets and upgraded air filters.



 Portable high-efficiency particulate air filters in contained spaces with high footfall.